



HERTS VALLEYS DIABETES SERVICE

HERIS VALLEYS DIABETES SERVICE PROJECT TEAM

Dr. Thomas Galliford – Clinical Lead

Julie Hoare – Executive Lead

Dr. Alka Patel – GP Federation Lead, Chair of Primary Care Upskilling Task and Finish Group

Dr. Andrew Nicholls – Chair of Mental Health Task and Finish Group

Emma Whiteford – Chair of Clinical Operational Group

Kirsty Green – Chair of Foot Health Task and Finish Group

Leanne Fishwick – Chair of Patient Education Task and Finish Group

Maggie Carroll – DSN Lead

Jayne Morgan – Podiatry Service Clinical Lead

Lynne Cross – Podiatry Service Manager

Dr. Sarah Cohen - Consultant Psychiatrist Watford RAID Team

Eduard Mead – Project Manager

David Copley – Finance Lead

Dr. Nikki Scheiner – Consultant Psychologist

Dr. Phil Byrne – RAID Manager

Trudi Mount – Chair of IM&T Task and Finish Group

James Porter – Royal Free Lead



LAUNCH OF HERTS VALLEYS DIABETES EDUCATION PLATFORM



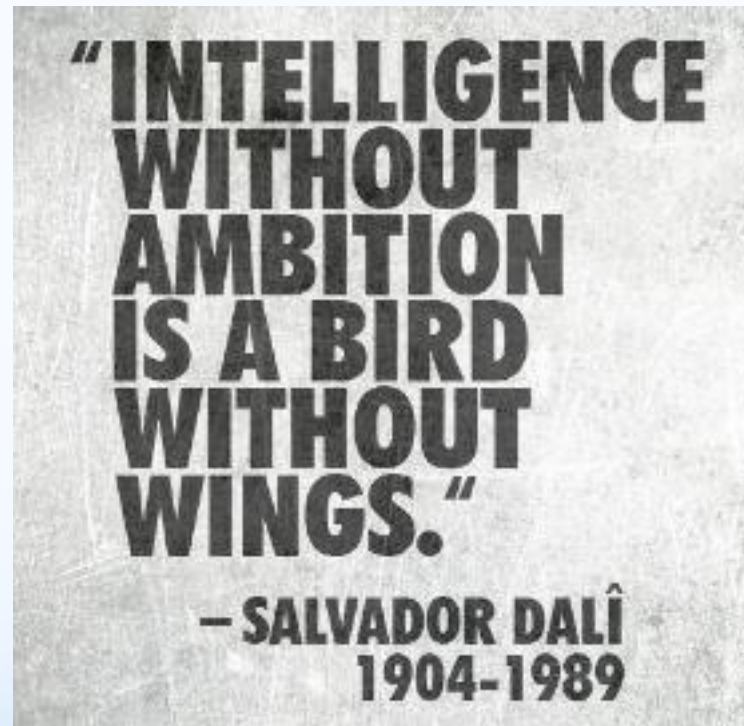
MEET YOUR HERTS VALLEYS DIABETES EDUCATION TEAM



LAUNCH OF HERTS VALLEYS DIABETES EDUCATION PLATFORM



WE ARE AMBITIOUS



WE ARE ACHIEVERS

Don't be just a
dreamer, be an
achiever! Make it
happen, it's
Possible.

Philip T. M.



WE NEED YOU

We NEED you.
Can you HELP?



FIRST AMBITION

WE WANT TO KNOW

WHERE WE ARE TODAY

SO WE CAN PLAN TOMORROW

- WHAT ARE OUR SKILLS?
- WHAT ARE OUR GAPS?



TOMORROW!

- EXPECT A SKILLS AND KNOWLEDGE GAP ASSESSMENT SURVEY TO LAND IN YOUR PRACTICES TOMORROW
- TAKES 5-10 MINUTES TO COMPLETE
- PERSONALISED ANALYSIS WITHIN 1 MONTH
- **HELP US TO HELP EACH OTHER**
- **COMPLETE THE SURVEY!**
- EVERY GP, PRACTICE NURSE AND HCA IN YOUR PRACTICE
- INCENTIVISED VIA THE GP ENHANCED COMMISSIONING FRAMEWORK – SO OBLIGATORY!



EDUCATION NEEDS ASSESSMENT

FOR EXAMPLE...

A knowledge and confidence question enables us to gauge a healthcare professional's subjective opinion of their diabetes skills

		1	2	3	4	5
11.5	Foot ulcers and related issues?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

1	Not confident to tackle myself, would refer to other healthcare professional(s) outside of the practice
2	Not confident to tackle myself, would refer to other healthcare professional(s) in our practice
3	Confident to do by following agreed guidelines / protocols
4	Confident to do on my own without any help
5	Would be able to teach and mentor other HCP's



SECOND AMBITION

NO MORE CLINICAL INERTIA

GONE

ELIMINATED

- PLUG THE GAPS
- REDUCE THE VARIATION
- STANDARDISE ESSENTIAL LEVELS OF KNOWLEDGE AND SKILLS IN PRIMARY CARE
- SPEAK THE SAME LANGUAGE OF DIABETES CARE
- MAKE EVERY CONTACT COUNT



OCTOBER TO JUNE

EDEN IS COMING TO WEST HERTS!

- A COMPETENCY BASED MODULAR EDUCATION PROGRAMME RUN OVER 12 MODULES ROOTED IN IMPROVING CLINICAL OUTCOMES

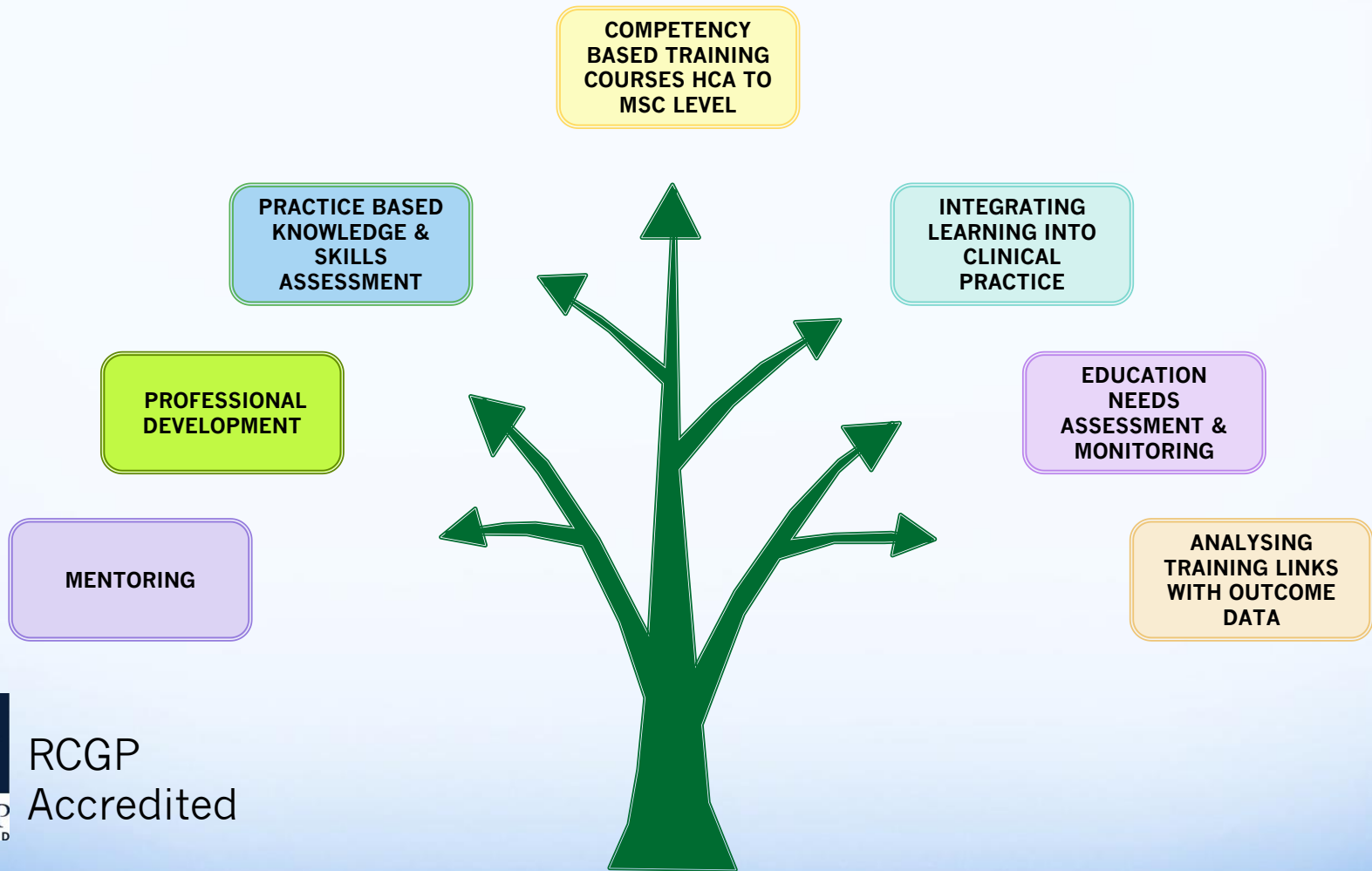
WE NEED YOUR COMMITMENT TO THIS

- SEND ONE PERSON, THE RIGHT PERSON, FROM YOUR PRACTICE TO EACH TRAINING MODULE
- CASCADE THE LEARNING
- TRANSLATE THE LEARNING INTO CHANGES IN PATIENT CARE
- WE WILL SUPPORT YOU WITH SOME FINANCIAL INCENTIVISATION - **£1000 PER PRACTICE**
- DIVE INTO A SUITE OF OTHER LEARNING OPPORTUNITIES WE WILL BE GIVING YOU: E-LEARNING, WEBINARS, PRACTICE VISITS, CONSULTANT TELEPHONE ADVICE, DEDICATED WEBSITE WITH LEARNING RESOURCES

WATCH OUT FOR NEWSLETTERS AND REGULAR UPDATES



WHAT IS EDEN?



THIRD AMBITION

To develop clinical diabetes champions and enhanced practices for the initiation and ongoing management of injectable therapies.

- Let's start building up expertise in practices
- Let's think about new models of care, hub and spoke models, how we can work together as networks of practices
- Let's keep patients in primary care
- Let's change the patient and professional journey
- Let's develop a team of West Herts Diabetes Champions who are interested in diabetes care and motivated to work at the top of their skill set to enhance the care and pathways within our own neighbourhoods



Exciting times...

Shall we get started together?

